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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 2/21/2012 2:37:55 PM  
**To:** 'Lobik Stephen' [slobik@facil.umass.edu]  
**Subject:** AC/Heating Unit

Hi Steve,

We are having a problem with the heating unit in Morrill I, Room N251. Is it still under warrantee? UMass has tried to fix it but they can't.

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